

# HORSHAM NEIGHBOURHOOD WARDENS' REPORT

March 2019

## Criminal damage

### DENNE

- Helped parking services to find a missing bollard that had been removed from the Forum car park.
- Reported 4 broken doors, 3 of which fire exit doors (Forum car park).
- Reported graffiti
  - Scholars Walk
  - Swan Walk car park
- Reported extremist graffiti to HDC for removal and police – Nazi signs (Swan Walk car park).
- Reported possible offensive stickers for removal and to police - (Station Road car park).

### FOREST

- Reported graffiti (Brighton Road)

### ALL

- Reported graffiti "tags" that have been appearing over the town to HDC for removal (Forum, Horsham Skate Park, Medwin Walk, North Street Underpass, Scholars Walk, and Guildford Road). An intelligence report was submitted to the police.

## Anti-social behaviour (ASB)

### DENNE

- Attended a multi-agency walkabout and meeting regarding ASB in the Forum car park. Action will be taken to send letters to parents and ban individuals from the car park. We put forward some short term solutions to assist with reducing ASB activity. We provided photographs to help with an ID board that is being created for HDC staff, the police and fire service.
- Forum car park:
  - Responded to a call about a male smoking cannabis that was asked to leave by a Civil Enforcement Officer (parking) CEO but he could not be found.
  - Spoke with 6 x teenagers sat in emergency exit and asked them to leave.
  - Asked 5 x people not to use emergency stairwell to exit car park.
  - 3 female youths in Forum car park:
    - Asked them to not use the emergency exit stairwells unless in an emergency.
    - Submitted an intelligence report over suspicious behaviour on the top levels of the car park.
    - Later responded to a call from parking services that 3 female youths were playing in the Forum car park lifts, they were no longer there.
- Swan Walk car park:
  - Asked 7 x teenagers to leave car park and challenged them on strong smell of cannabis.
  - Disrupted 3 x teenagers smoking in stairwell.
- Sainsbury's basement car park:
  - Asked 7 x teenagers to leave car park and explained why they couldn't be in there.
- Challenged male on smoking cannabis (Causeway) and 2 x teenagers (Pavilions). Did not

see cigarette so was unable to take their details.

- Informed Police of a large, suspicious group of males in the town centre.
- Submitted a Police report of drug use.
- Asked 2 x teenagers to be mindful of passers-by when playing football (Albion Way Subway).
- Called in the whereabouts of a person of interest known to the police for ASB in the town.
- Updated the ECINs (online system) case for the car parks and ASB for information sharing purposes amongst Community Safety Partnership members.
- Passed on information to the PCSOs about a group congregating in the Bishopric, some of which known to be involved in ASB in the town and in Horsham Park on another occasion.
- Carried out joint patrols with AP security in the evenings in the car parks. We contacted properties to locate a key that used to be used to turn off the lights at night to deter ASB.
- Joint patrol with PCSO's.

#### FOREST

- Spoke with resident concerned about ASB in Bennetts Field – encouraged police reports and to call 999.
- Completed after school patrol for ASB (Forest).
  - Challenged 4 students for smoking underage and in uniform.
- Disturbed a group that were waiting for students just before school pick up. Information was passed onto the police.
- Met with a Church to pass on our contact details and discuss recent ASB issues.
- Challenged a man over smoking cannabis and provided him with information on the consequences of smoking cannabis. He disposed of the drug. (Bennetts Field)

#### TRAFALGAR

- Received reports of a significant reduction in drug activity at Victory Road Rec.
- Incident diaries have been given to allotment users that have been experiencing ASB to keep a record and hand in at the police station.
- Challenged a group of teenagers smoking in uniform.

### Parking

#### DENNE

- Helped with parking enquiry x 2 (Swan Walk & Forum).
- Checked for morning rush hour congestion at junction (Blackbridge Lane).
- Carried out an after school patrol at Tanbridge.
- Followed up a report about delivery drivers having difficulty parking due to loading bays being occupied all day.
- We had a meeting with a take away owner to discuss how the parking of delivery drivers can be improved.
- Attended Arunside school parking patrol
  - Issued 2 parking alerts.
  - Asked two drivers to move on.
  - We also carried out an additional joint patrol with CEOs (parking) and they issued a ticket.

#### FOREST

- Issued parking alerts:
  - 5 x Fletchers Close – all reported to Operation Crackdown for obstruction.
- We are developing an educational leaflet for inconsiderate parking.

#### TRAFALGAR

- Photographed illegal parking.
- Reported vehicle for having no tax or MOT.
- Parent parking education and enforcement session (Greenway).
  - Asked 1 x parent to park elsewhere. They continued to park in inappropriate places and drove aggressively and have been reported to Operation Crackdown.

### Cycling

## DENNE

- Responded to a call about youths cycling in the Swan Walk car park, they were not found.
- Number of people asked to dismount:
  - West Street x 20
  - Guildford Road (non-cycle lane part) x 1
  - North Street underpass x 1

## FOREST

- Number of people asked to dismount:
  - Winterton Court x 2

## Licensing

### DENNE

- Checked a pedlars license (West Street).
- Checked an ice cream van license (Bishopric)
- Busking:
  - Checked 4 licenses (West Street).
    - 2 had a license.
    - Assisted 1 to replace a lost license.
    - Reported a busker to 101 for refusing to give their details for a written warning for not having a busking license (West Street).

## Neighbourhood disputes

N/A

## Fly-tipping and Littering

### DENNE

- Asked members of the public to remove their litter:
  - Group of 3 girls (Remembrance Gardens).
  - 1 male (Horsham Park).
- Reported full litter bin (Forum).
- Reported litter in a corridor in the basement/residential area of the Forum to be cleared.
- Drug litter removed:
  - 1 bag – Swan Walk car park
  - 2 bags – Forum
  - 1 bag – East Street
  - 2 bags – Horsham Park
- Reported broken glass and damaged fire extinguisher at Horsham Skate Park. The owner of the fire extinguisher was notified.

### FOREST

- Reported full litter bin (Brighton Road).
- Litter reported (Laurel Walk).
- Reported fly posting of an offensive sticker.
- Reported fly-tipping:
  - Depot Road by the pond
  - Macleod Road
- Drug litter removed:
  - 5 bags, 1 container, 2 lighters, cigarettes and papers, empty 5cl gin bottle, laughing gas canister – Laurel Walk
  - 2 bags – Macleod Road

### TRAFALGAR

- Removed fly posting (North Parade) and contacted the event organisers.
- Reported fly-posting on Ryecroft Drive and on Rushams Road. – Both were stickers on lampposts.

- Drug litter removed:
  - 5 bags – Spencers place alley way to the allotments
  - 3 bags – Victory Road recreation ground.
- Reported fly tipping (Spencers place alley way)

### Dog fouling / issues with dogs

#### DENNE

- Reported full dog bin (Horsham Park).

#### TRAFALGAR

- Received several reports about dog fouling and reported for removal (Swindon Road)- launched a poster competition with Greenway school to create signs on dog fouling.
- Patrolled dog fouling hot spots regularly to identify possible times that the mess is appearing.

#### ALL

- Chased up renumbering of dog waste bins with Hop Oast – the numbering system is currently under review (looking into QR codes for mobile phone reporting) and no changes will be made until the review is complete.

### Elderly / vulnerable

#### DENNE

- Engaged with a mobility scooter driver over the speed limits allowed on pavements and roads. He was signposted to the free mobility scooter training course and attended.
- Spoke with a known homeless man, we are building a really positive relationship with him.
- Responded to a call about a woman begging in the Forum. Engaged with her but there was a language barrier which made it difficult. She stopped begging and moved on.
- Engaged with two men begging in West Street. One has been asked to stop begging previously.
  - Printed off information relating to Modern Slavery to be handed to those begging that we have concerns for.
  - We have had a meeting with the Horsham Refugee Support Group to see how we can work together.
- Responded to concerns about a male sleeping in stairwell. Checked welfare and asked to move on (Forum).

#### ALL

- Updated the online defibrillator map on the HDC website: [Defibrillator map](#)

### Events and Training

#### ALL

- Attended Anti-social behaviour action group (ASBAG).
- Attended Early Intervention Project (multi-agency meeting) to discuss and identify actions to support young people who are vulnerable to getting involved in ASB.
- Attended multi-agency meeting to discuss young people who are of high concern in Horsham.
- Attended police briefing.
- Attended Op Sceptre street briefing – an anti-knife crime police campaign.

### Other

#### DENNE

- Reported abandoned Tesco trolley to store for collection (Horsham Park).
- Checked in with library staff for ASB, all clear.
- Spoke with a young boy and his mother about graffiti at the Skate Park.
- Asked 3 male youths not to climb in the Sainsbury's car park.
- Reported loose paving slab (Carfax).
- Gave directions
  - 2 x Forum.

- 1 x West Street.
- Reset Shop Watch radio transmitter.
- Leaflet drop and introduction to residents.
- Reported road sign found in Horsham Park to Highways.
- Reassured town visitor who was shouted at for feeding the birds.
- Spoke with a town visitor who was concerned about a shopkeeper.
- Took a wallet that was found in Warnham Nature Reserve car park to Horsham Police Station.
- Reported a broken fence to WSCC (Scholars Walk).
- Asked a youth to stop doing Parkour in the town (Forum).
- Assisted PCSO's in a search for a vulnerable person in the town.
- Asked 3 youths not to climb/do parkour in Chart Way.
- Reported broken barrier (Arunside).
- Reported broken tactile paving slab (Queen Street/Queensway corner).
- Met with St Mary's school to introduce ourselves and how we can work together. We have arranged an assembly.

#### FOREST

- Reported broken glass pane on phone box (Brighton Road).
- Signposted resident to relevant department to discuss speed concerns.
- Reported broken public footpath sign to WSCC (Harwood Road).

#### TRAFALGAR

- Gave directions (Swindon Road).
- Visited Shelley allotments with PCSOs – clear of youths and damage.

#### FOREST & DENNE

- Reported flooded underpass to WSCC (North Street Subway).

#### ALL

- ECINs (database/software) cases created for the groups attending town to beg on the weekends and for extremist graffiti found for better information sharing in the Community Safety Partnership.

### Patrol Hours Log (from 1<sup>st</sup> March to 28<sup>th</sup> 31<sup>st</sup> March)

DENNE	FOREST	TRAFALGAR
34 hours 20 minutes	16 hours 40 minutes	16 hours 20 minutes
ALL NEIGHBOURHOODS		
OUTREACH	MEETINGS	TRAINING
2 hours	10 hours 40 minutes	0